



Just the FAQs, Man!

What is DTS Entertainment?

From the pioneers in surround sound technology comes a dynamic collection of the world's finest multi-channel music. With dozens of titles currently available, covering a range of genres, DTS Entertainment produces and markets surround music to millions of enthusiasts around the globe. Since its inception in 1995, DTS Entertainment has become recognized for advancing the quality and presentation of surround music, and has garnered numerous awards for its exciting and adventurous releases.

What's on these 5.1 Music Discs from DTS Entertainment?

DTS creates exciting and adventurous surround remixes of your favorite music artists, in a variety of disc formats. Visit our website to surf the complete catalogue.

What is a DTS 5.1 Music Disc?

A DTS 5.1 Music Disc contains high-quality surround sound music, designed for playback on a DTS-capable home theatre system. DTS Digital Surround® sound gives you the same music you know and love, but now it "surrounds" you with a fuller and more dynamic experience.

How does DTS remix music into surround?

Working with some of the most prominent record producers and sound engineers in the music business, we take the original master recordings of great records and remix them into surround sound. The new mixes are then authored and pressed onto an optical disc using the DTS Digital Surround® format (this process is typically accomplished at a mastering or authoring studio using DTS hardware or software encoding products).

How do I play a DTS 5.1 Music Disc?

All you need to do is simply pop the disc into your DTS-capable home theatre system. Music from DTS Entertainment is also playable on DTS-Capable DVD players in automobiles, computers and video games. You can visit our website for more info on playback gear.

What equipment do I need to play it?

Surround music releases from DTS Entertainment will play on DTS-capable players made for home, car or PC, as long as the DTS decoder capability has been enabled by the user. For more info, please consult our website.

How do these discs compare to stereo CDs?

Some albums are great in stereo as a CD, but some albums are incredible in surround. Side by side, you will hear a difference between surround music and stereo. Other formats like DVD-Audio also offer higher resolution audio as well as video and other bonus content, which a stereo CD can not offer.

Where can I purchase these discs?

Surround music from DTS Entertainment is available from fine retailers and e-tailers everywhere.

How do I know when new titles are available?

Check our website regularly and sign up to receive our regular newsletters with lots of info on new releases.

Is DTS Entertainment the only label producing music in DTS Surround?

Music in DTS surround is being produced and released by a variety of major and independent record labels in various formats.

I love my DTS music and want to have it all—how do I search for what's available?

Again, visit our website for the latest and greatest, or search for fine retailers who sell surround music.

When I play a DTS 5.1 Music Disc, all I hear is static.

A DTS 5.1 Music Disc has only a DTS surround track on the disc which needs to be decoded by a DTS-capable system. Does the DVD or CD player have a DTS logo on it? Is it connected to a receiver with a DTS logo on it? If you answered yes to both of those questions, make sure the two are connected by an optical or a digital coaxial cable. This may be where the problem lies. If you believe you are connected correctly, please email us and describe the problem you're having. Please include the make and model number of both your player and your receiver, this will aid in a faster response.

I tried to play a new DTS Entertainment DVD-Audio release, but I can only get the MLP or the DTS track to play?

The MLP track will only play on DVD-Audio players. If you have a DVD-Audio player and still cannot play the MLP track or the DTS track, please email us and tell us what specific problem(s) you're having. Please include the make and model number of both your player and your receiver, this will aid in a faster response. Some players require a firmware upgrade that can be done by an authorized service center of the manufacture and for free in most cases.

What is a CD + DVD?

A CD + DVD is a two disc set. Included in the set is a stereo CD of the album to play in a standard CD player. The second disc is a DTS surround music DVD which features a DTS surround mix of the album as well as bonus features such as on screen visuals, music videos, photo galleries, on-screen liner notes and an MLP DVD-Audio surround track on some releases.

For technical queries, please email us at: dtsmusic@dts.com